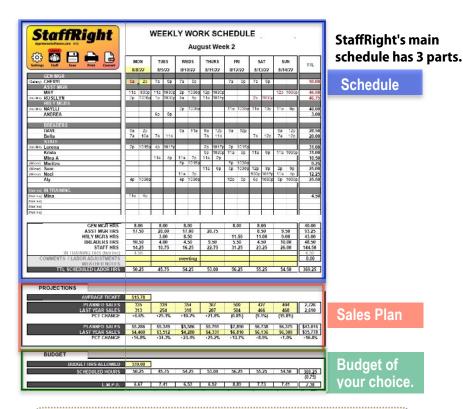
StaffRight Quick Guide

- Overview & Setting Up
- **2** Group Dividers
- **3** Entering Employees
- 4 Entering Shifts & Requests
- **6** Line Bar Schedules
- 6 Budgets, eMailing
- **7** FAQs

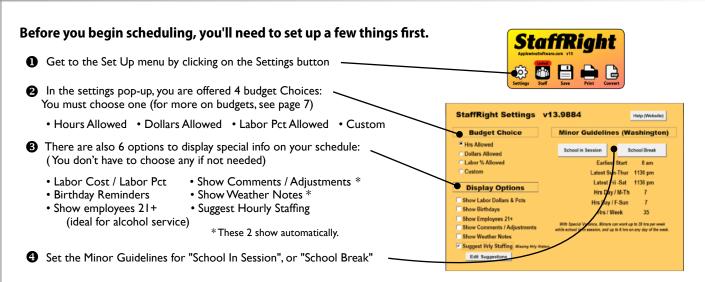


In addition, there are 7 daily line-bar schedules that come from the main schedule...



You can freely move from one part to another with one click! (see pg 6)

Settings



2 Group Dividers (Designing Your Schedule)

Plan the layout of your schedule with Group Dividers.

StaffRight divides employees into groups (separated by grey lines) for <u>easy readability.</u> Employees placed under each grey Group Divider have their hours <u>subtotalled</u>. (by group) at the bottom of the schedule.

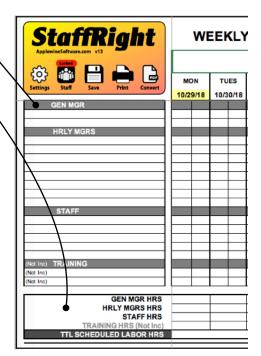
Give considerable thought towards how to use the Group Dividers:

When naming & placing your Groups, consider their purpose...would you like to organize by job titles, locations, or departments?

- If you schedule by job title, the Groups might be labelled: "Salaried Managers", "Shift Managers", "Staff" & "Employees In Training"
- If you are organizing by work position, they might be: "Cashiers", "Prep", "Kitchen", "Host"
- If different locations are on your schedule, Group Dividers might be named: "Main Street", "Elm Street", "City Park Kiosk" for example.

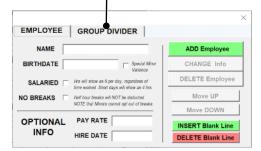
When placing Group Dividers for the first time, leave enough room for current and future employees. (Later_StaffRight will always let you add extra spaces at any time, or move groups and employees around as you wish!)

Training Hours are a common choice for a Group Divider name. (Hours can even be deducted from totals if needed as well!)

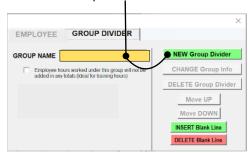


How to add a Group Divider to the schedule:

- Click the Staff icon to unlock the employees column
- 2 In the unlocked employees column click where you want to put the new Group Divider.
- 3 Then choose Group Divider from the pop-up menu.



4 Then enter a name for the new Group Divider and press the NEW Group Divider button.



All Done! A new Group Divider has been placed!



Selecting a current Group Divider brings lots of other choices;

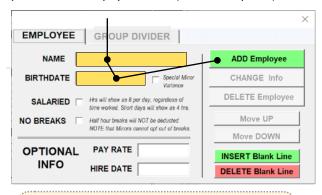
- The name can be changed.
- It can be deleted.
- It can be moved up or down.
- Blank lines can be added below it (ideal to make room for more employees)
- Empty lines under it can be deleted for neatness.



B Entering Employees



4 Then enter a name and birthdate for the new employee, and press the ADD Employee button. (See notes in yellow)



StaffRight will not allow duplicate employee names. Add the initial of the last name to distinguish between two similiar names. (Alan & Alan B., for example)

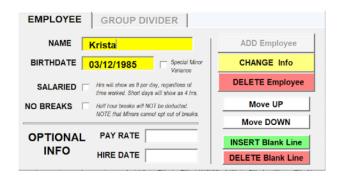
OPTIONAL INFO (Pay Rate and Hire Date) can also be entered before pressing the ADD Employee button. With that info entered, StaffRight can provide the cost of payroll and give Evaluation reminders.

Also included on the EMPLOYEE pop-up are checkboxes if the employee is salaried, and if the employee wishs to opt out of the required half hour breaks.

Salaried employees hours are considered to 8 hrs per shift, no matter how many hours they were actually scheduled for.

The no-break option prevents StaffRight from automatically subtracting a half hour from the time they worked.

Making changes:



When a current employee has been selected (steps 1-4 above), several option buttons become unlocked ready to use:

- Any part of the employee info can be changed
- The employee can be deleted
- The employee can be moved up anywhere on the schedule.
- The employee can be moved lower anywhere as well.
- A blank line can be added below the employee. (If the Group Divider is full)
- If a blank line has been selected, it can be deleted.



4 Entering Shifts and Requests

Select any spot in the schedule and start scheduling!

For the sake of accuracy, StaffRight will only accept shifts this way:

- Enter times using 15 minute increments, with No Semicolons
- Use either an 'a' or a 'p' after each entry to denote AM or PM
- · No superfluous 0's

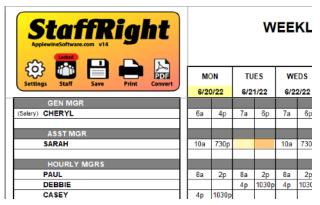
4p is acceptable, 4PM is not (For example: 745a is acceptable, 7:45a is not 8a is acceptable, 800 is not)

StaffRight will always let you know if an entry needs to be corrected. It will also check for:

- End of shift is before start of shift
- · Start of shift and end of shift are the same
- Uncompleted shifts (Start time or End time are absent)

Once a shift has been entered, the hours are added up:

- Employee hours are added to their total (far right of the schedule)
- · Hours are also added to the total for the day, and the week.



When entering a shift, StaffRight highlights the entire shift in yellow, and the current cursor position in orange for your convenience..

How to enter employee time off requests:

Select any spot on the schedule, and then Left-Dbl-Click! When the Make Request pop-up comes up, there are 3 choices:

- Request Day Off Erases any shifts on that day & locks it (greyed out)
- Request Week Off Clears entire week & locks it (greys out the week)
- · REGULAR Day Off Locks off this day and marks it as such with distinctive grey stripes, because unlike a regular requested day off, this choice marks this day off on all future schedules (Ideal for staff who will always be unavailable on that day.)

A "REGULAR Day Off" is designed to survive even the "CLEAR ALL" command that is run before every new schedule (See below).



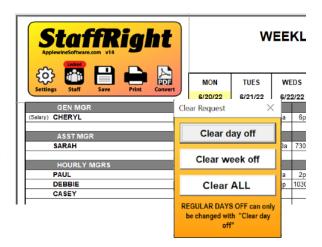
The only way to remove a REGULAR DAY OFF is by selecting it and using the "Clear Day Off" option (see below).

How to <u>undo</u> employee time off requests:

Select any requested day off (greyed) spot on the schedule, and then Left-Dbl-Click!

The Make Request pop-up comes up, there are 3 choices:

- Clear Day Off Unlocks the requested day off to allow changes.
- · Clear Week Off Unlocks entire week off to allow changes.
- Clear All Requests Schedule-wide unlocks all requested days off (except REGULAR DAYS OFF), ideal when making a new schedule.

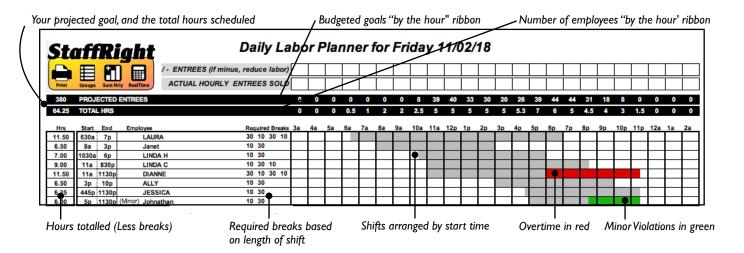




6

Daily Labor Planners (Mon-Sun Line Bar Schedules)

Each Daily Labor Planner shows the day in a Line Bar format. Here's all of the features of "your day at a glance" -



View by employee start time, or....

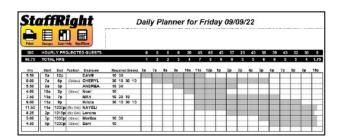
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68.75	TOTA	L HRS				1	2	2	3	4	7	6		6	3	5	٠	5	5	5	4	1.7
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5.50	98	3р		ANDREA	10 30																	т
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...view by position / location / group!

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How to use the daily line bar format to help you make your weekly schedule

As you make your schedule, you should check each line bar schedule to check staffing for that day.



There are two <u>black</u> 'ribbons' on every Daily line bar schedule:

- The top ribbon is projected hrly sales
- The bottom ribbon is hrly staff on duty

Comparing the two ribbons easily helps you match sales to staff consistently and see where you appear under or over-staffed.

Simply switch back to the main schedule to make changes, then go back to the Daily Line Bar schedules to instantly see the results.

The Daily Line Bar Schedule also shows you exactly when overtime or a minor violation begin, to make changing the main schedule easier.

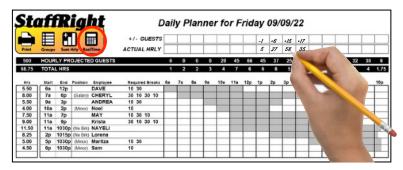
Keeping the Hourly Readings up to date is a crucial element to hourly planning.

The HOURLY READING page averages all entries for each hour, then pro-rates each hourly average to your daily projected sales goal. For example: Average lunch hour from 11-12 on Tuesday could be \$43. The average Tuesday as a whole was \$3000.

You planned on doing \$4000 this Tuesday, StaffRight will adjust the \$43 average for that particular hour to \$57 (4000/3000) x 43 = 57 Every day is adjusted, every hour is also. So your Daily Planner shows your hourly targets!

How to use the Daily Labor Planners to control labor costs in real time

For real-time labor control, click the REALTIME icon!



StaffRight's RealTime option provides a worksheet above the projected sales ribbon for you to enter hourly sales.

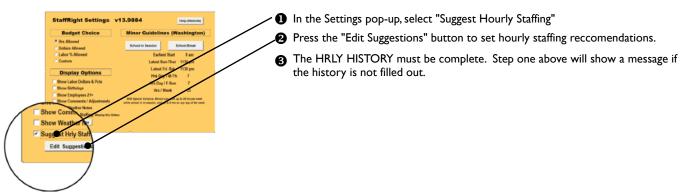
If actual sales are less than StaffRight's projections (on the topmost black ribbon), you are currently overstaffed, and should reduce labor to stay on budget.

If you are trending up in sales, keep staff (longer) to properly meet

StaffRight can easily talk to register systems to bring hourly readings over <u>automatically</u>. Ask your I.T. dept for details.

Using StaffRight to double check peak hour staffing

Only StaffRight double checks your schedule for staffing mistakes!



Staffing concerns are then shown in red on the Daily Planner-

HOUR	LY PR	OJECTE	GUESTS		0	0	0	0	0	0	0	13	20	53	35	21	18	18	30	44	35	22	16	9	0
SCHE	DULE	LABOR	HOURS		0	0	1	2	3	3	3	2	3	*	3	3	3	3	3	*	3	2.5	2	0.75	0
RECO	MMEN	DED STA	FFING											4						(4)				(1)
																									/
Start	End	Position	Employee	Required Breaks	3a	4a	5a	6a	7a	8a	9a	10a	11a	12p	1p	2p	3р	4p	5p	6p	7p	8p	9p	10p	11p
Start 5a	End 2p		Employee CHERYL	Required Breaks	3a	4a	5a	6a	7a	8a	9a	10a	11a	12p	1p	2p	3p	4 p	5p	6p	7p	8p	9p	10p	11p
		(Salary)			3a	4a	5a	6a	7a	8a	9a	10a	11a	12p	1p	2p	3p	4 p	5p	6p	7p	8p	9p	10p	11p

6

Budgets, eMailing a schedule

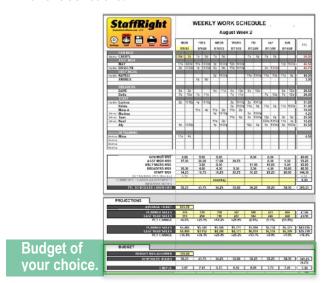
Changing Budgets

StaffRight has 3 popular labor budgets installed.
Select the one right for you using the settings icon...



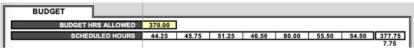


...the budget you selected will appear at the bottom of the schedule.



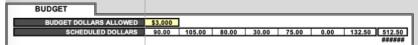
The 3 Budget types: (User changable targets are in yellow)

HOURS ALLOWED



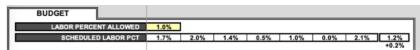
The most popular budget. Your weekly hour budget is in yellow. Hours for each day are added up, and the total over/under shows on the bottom right.

LABOR DOLLARS ALLOWED



This budget MUST have hourly rates for ALL EMPLOYEES, or it will not be accurate. In the settings pop-up, it will show you how many employees still need hourly rates put in.

LABOR PERCENTAGE ALLOWED



This budget MUST have hourly rates for ALL EMPLOYEES, or it will not be accurate. In the settings pop-up, it will show you how many employees still need hourly rates put in.

How to send a copy of your schedule:

Only StaffRight allows you to send your finished schedule as a PDF eMail attachment to any device, PC, tablet or smartphone, readable by ANY device with NO software needed.



- Click on the Convert button.
- A PDF (picture) of your schedule is saved to the desktop.
- 3 Send the PDF as an eMail attachment.



NOTE: The PDF file includes main schedule and ALL 7 day worksheets, and is universally accepted by all devices on the market today.



How do I handle split shifts?

Create a new line below the employee, and Add Employee with a slightly different name (add PM, for example), as StaffRight will not allow duplicate names.

STAFF			
DIANNE			3
LINDA	10a	3р	
LINDA (PM)	6р	1030p	

What if training hours expire before the end of the week.?

On the day they are no longer on training hours, enter the hours they work manually on the Notes / Labor Adjustments line each day. This will add their hours back in to daily labor totals.

The following week, move the employee out of the training area. (Staff - Select Employee - Employee - Move Up)

GEN MGR	4.00	8.00	8.00		8.00	8.00	
Assistant HRS	15.50		10.50	20.00	10.50	19.00	17.50
HOURLY MGRS HRS	6.00	19.00		6.50	14.50	11.50	19.50
STAFF HRS	21.50	21.25	29.50	23.25	21.00	16.50	14.00
Training HRS		5.50	5.50				
NOTES / LABOR ADJUSTMENTS				4.50	3.75	3.75	
WEATHER							
TTL SCHEDULED LABOR HRS	47.00	53.75	53.50	54.25	57.75	58.75	51.00

My schedule is quite large, is there a way to get to the Sales Plan and Budget areas quickly?

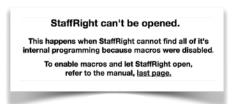
The three dots on the upper right of your schedule take you to each section directly.



How can I tell how strong my staffing is, when every employee is different?

Simply capitalize the names of stronger employees, then review each day for the number of them scheduled.

I'm getting this message when I try to open StaffRight-

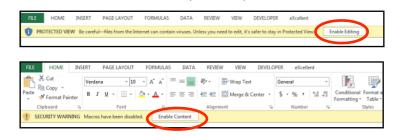


A setting either in Excel or Windows has kept StaffRight from opening. To enable StaffRight's macros (internal programming) to load, check <u>each</u> of the following:

1) Check the security settings on your copy of Excel:

Exit StaffRight, then open Excel:
OPTIONS • TRUST CENTER • SETTINGS
MACROS SETTINGS • ENABLE VBA MACROS

2) When opening StaffRight for the first time, make certain you "Enable Editing" and / or "Enable Content" in each yellow bar you see:



If neither solution presents or works, call your I.T. Dept